

Capital Market Presentation
March 2021

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About Hilan



Calling card



A leading technology services group



Over 5,000 customers



Approximately 4,000 employees in the Group



Years of sustained organic growth beside mergers and acquisitions



Two decades of consistent growth in revenues and profitability



AA rating: stable horizon Ma'alot (S&P)



Payroll and human resources services

Activity Sectors



Business solutions



IT Infrastructures



Marketing of software products

COVID-19 - Impacts on the Group's Business



Hilan Group



Payroll and human resources services sector
A customer profile that has been less affected by the unemployment rates



Diversified business

In the overall Group's core business



Hybrid work

Endorsement of hybrid work and streamlining processes



Furlough

Most Group employees have resumed full-time employment



Company customers

Stimulating use of digital resources



Record year
In 2020
Group results

2020 Data at a Glance (NIS million)



2020



Revenues

1,627.7





Gross profit

383.4





Operating income

184.6





Net profit

137.5



Fourth quarter 2020



Revenues

435.7





Gross profit

111.0





Operating income

60.1





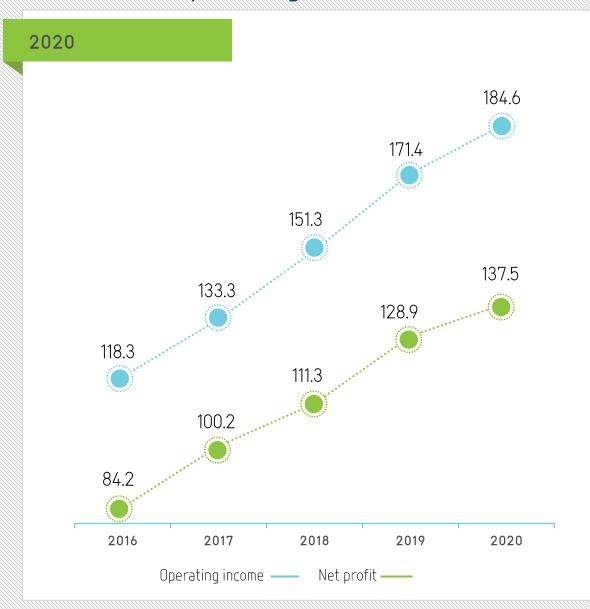
Net profit

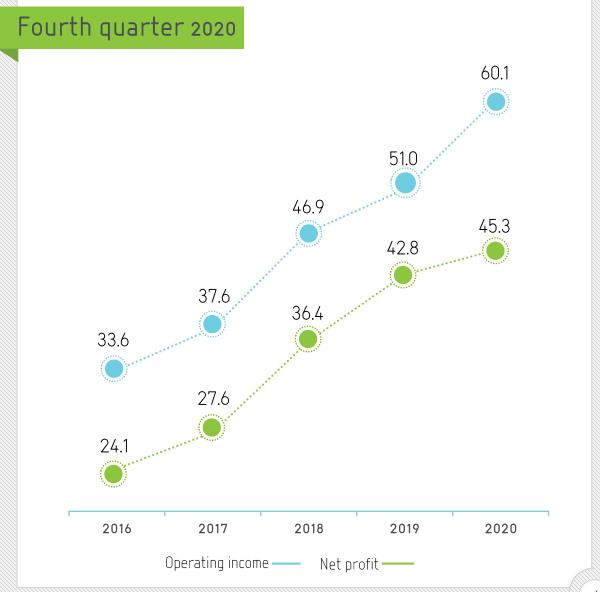
45.3



Trendline: Operating and Net Income (NIS million)







Highlights for Report Period and Afterward





Growth of approximately **7.7%** in operating income for 2020



Growth of approximately **6.6%** in net profit for 2020



EBITDA
of 263.3 NIS Million
for 2020



Coped well with the COVID-19 Pandemic and its implications



In January 2020 the acquisition of Payday in the USA was completed in the payroll and human resources services sector



Completion of acquisition of the remaining **35%** of the share capital in Hilan Pension

Activity Sectors





Payroll and human resources services

Business process management services in BPO mode

Professional service center in ASP mode Solutions for local software on customer premises

Payroll Management services

T&A Management

Human Resources management

Pension administration

Additional added value services



Business solutions

Technological added value solutions
Outsourcing and managed service solutions
IT, Digital and innovation project solutions
Assimilation and implementation of IT systems
Consulting and expert services, software
solutions and training
Operation of cloud services for customers

Software testing and performance quality
Solutions for financial asset management for
securities portfolios for the financial and
business sectors in Israel



Infrastructures

Sale of computing infrastructure solutions

Managed service solutions for the public and private cloud

Advanced information security and cybersecurity solutions



Marketing of software products

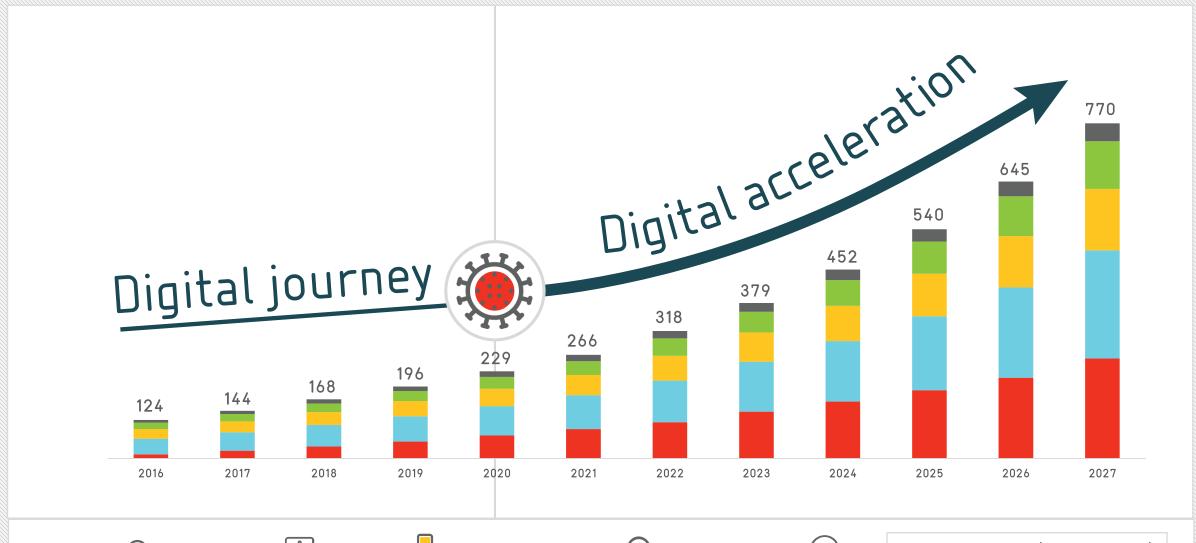
Distribution and assimilation of software products

Solutions in the field of Command & Control, Data, Analytics and Business Intelligence (BI), IT Infrastructure and Applications

Document management solutions, content management, information security and cybersecurity

Global Digital Market (USD Billions)





Other

Social Media 🔎



Cloud Computing 📤



Data Analysis 👊



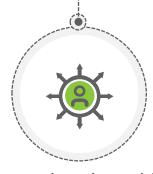
Source: Grand View Research Digital transformation market 2016 - 2027



Digital Acceleration



Reshaping of organizational processes



Broadening the user base



Availability and flexibility



Information explosion



Employees Technology

Payroll and Human Resources Services Sector - Results (NIS million)



2020



Revenues

306.5





Operating income

82.9





Operating income percentage

27.0%







Revenues

72.8





Operating income

16.1





Fourth quarter 2020

Operating income percentage

22.1%





Consolidation of Payday for the first time since the beginning of 2020



Continued growth trajectory in revenues and operating income



Broadening of the range of solutions and services to Company customers



© Payroll and human resources

Digital Acceleration



Regulation



Control and Analytics



Accessibility and convenience



Digital employee experience

Digital Acceleration

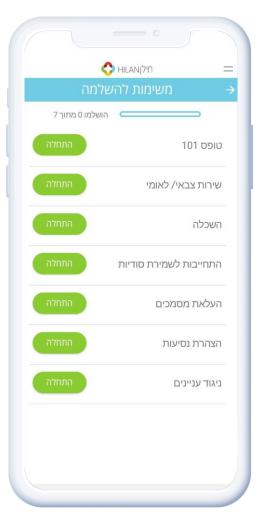




Manager dashboard Teleworking management



T&A Management by mobile - touchless



Application Onboarding













































Payroll and Human Resources Services Sector







Revenues of approximately

43
NIS M
for 2020



Over

1,500 Customers



Approximately

50 Employees



Impact of the Covid-19
pandemic on some of
the Company
customers



Extensive experience in the Payroll and Human Resources Services Sector



Readiness for further growth



Business Solutions Sector - Results (NIS millions)



2020



Revenues

952.5





Operating income

57.1





Operating income percentage

6.0%



Fourth quarter 2020



Revenues

246.7





Operating income

17.2





Operating income percentage

7.0%





Net increase of 7 workdays compared to the same quarter last year



Support and assistance for the health sector customers through the height of the COVID-19 crisis



Broadening of the range of solutions for sector customers



Transition to hybrid work including teleworking



Business solutions sector

Digital Acceleration

Customer needs



Resiliency and safety



Solution for the needs



Cloud and cyber



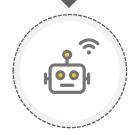
High performance



Migration to the cloud Testing automation



Automatic processes



RPA



Visibility and ease of use





Design and MVP services



CIO



Business Solutions Sector



Select Examples









Government ministries and municipalities









מיטב דש.













- Nimbus cloud services
- I Information backbone API
- | Secure identification IDM
- | Digital signature

- | System and performance testing
- | Regulation as-a-service
- | Self-service interface
- KYC

- | RPA
- | Load management
- | 24/7 service for physicians
- | Logistical support



© Computing Infrastructures Sector - Results (NIS Million)



2020



Revenues

168.5





Operating income

15.1





Operating income percentage

9.0%





Revenues

50.2





Operating income

4.4







Operating income percentage

8.8%





Substantial growth in operating income and in profitability



Continued trends toward changing revenue mix and transition to cloud-based managed services



The NIS revaluation against the dollar year over year and quarter overquarter has eroded revenues and operating income

Software Products Marketing Sector - Results (NIS Million)



2020



Revenues

206.9





Operating income

31.3





Operating income percentage

15.2%





Revenues

68.4





Operating income

22.9







Operating income percentage

33.5%





Support for government customers in providing remote service at the height of the COVID-19 Pandemic



Continued allocation of resources toward migrating customers to cloudbased solutions and transition to a Subscription-based licensing model



Revenue erosion due to the Shekel revaluation against the dollar year over year and quarter over quarter







☐ IT infrastructures ☐ Software products marketing sector

Digital Acceleration



Scaling up computing resources



Hybrid work solutions



Information security and cyber solutions



Cloud applications

Main Data from the Profit and Loss Statement 2020 Vs 2019 (NIS million)

2020



	2020	2019	Change
Revenues	1,627.7	1,573.3	3.5%
Gross profit	383.4	356.4	7.6%
Sales and G&A expenses	198.8	185.0	7.5%
Operating income	184.6	171.4	7.7%
The Company's share in an included company's profits	-	7.1	-
Financing expenses, net	7.0	10.1	(30.7%)
Earnings before tax	177.6	168.5	5.5%
Taxes on revenues	40.2	39.5	1.7%
Net profit	137.5	129.0	6.6%
EBITDA	263.3	245.0	7.5%
Gross profit margin	23.6%	22.7%	
Operating income percentage	11.3%	10.9%	
Net profit margin	8.4%	8.2%	

Main data from the profit and loss statement 2020 Vs 2019 (NIS million)

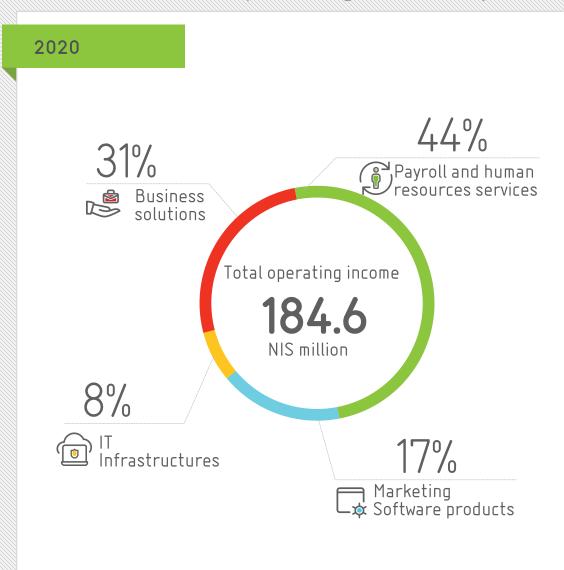


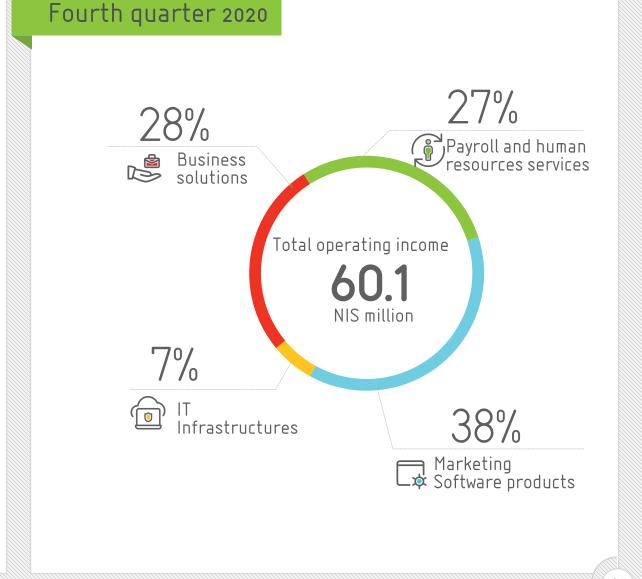
Fourth quarter

Q4 2020	Q4 2019	Change
435.7	399.1	9.2%
111.0	103.3	7.5%
50.9	52.2	(2.6%)
60.1	51.0	17.8%
-	7.5	-
1.9	3.0	(36.6%)
58.2	55.5	4.8%
12.9	12.8	0.8%
45.3	42.8	6.0%
79.3	70.0	13.3%
25.5%	25.9%	
13.8%	12.8%	
10.4%	10.7%	
	435.7 111.0 50.9 60.1 - 1.9 58.2 12.9 45.3 79.3 25.5% 13.8%	435.7 399.1 111.0 103.3 50.9 52.2 60.1 51.0 - 7.5 1.9 3.0 58.2 55.5 12.9 12.8 45.3 42.8 79.3 70.0 25.5% 25.9% 13.8% 12.8%

Distribution of Operating Income by Activity Sector







Selected Financial Data as of December 31 (NIS Million)





Holdings Structure





^{*} The percentages in this slide reflect Hilan's percentage holding in the respective companies for January 2021





2020 - Summary and Looking Forward

- Operating profit growing continually
- Growth in all of the Group's business sectors, most of which are organic
- Coping well with the COVID-19 Pandemic and its implications with minimum negative impact on the Group's business
- Positioning the Group's status as a leader in the technology services sector
- Continued trend of recruiting new customers in the Payroll Services sector despite exceptionally high rates of unemployment
- United States satisfaction from the business acquired in early 2020, a market with sizable growth potential

Digital Acceleration

Creates significant opportunities for growth and business development





Thank you