

Capital Market Presentation
November 2020

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General impact on the Israeli economy



GDP in 2020 is expected to shrink by approximately

(6.5%)



Uncertainty as to the macro-economic environment following the spread of the second wave of COVID-19



2020 Government deficit is expected to reach 13%



Approximately
20%
Unemployment
outlook for EOY



Switch to hybrid and remote work



Outlook for limited recovery and growth 2021



Hilan Group

No significant impact on Group business during the reporting period due to the following circumstances:



Payroll and human resources services sector Reduced exposure to the proportion of unemployed in the market



Diversified business
In the overall group's
core business



Limited exposure

To sectors substantially
affected by market
constraints



Furlough

The vast majority of the Group employees returned to full employment



Company customers

Constant contact in order to support continuation of their business activity



Financial strength
Increased credit facility and
low financial leveraging

About Hilan Group



Calling Card



A leading technology services group



Publicly traded company since 2000



Over 5,000 customers



Approximately 30% revenues from the government sector



Approximately 4,000 employees in the Group



15 companies in the Group



Consistent financial strength



Payroll and human resources services





Business solutions





Marketing of software products

Data summary (NIS million)



Index

Rating

Market value

Owner's capital

125

Tel Aviv

AA-Stable horizon

S&P (Maalot)

3,435 NIS million

As of November 15, 2020

466.8 NIS million

As of September 30, 2020

Revenues

Tel Aviv

Operating income

Net profit

EBIDTDA

1,192.0 NIS million

124.5 NIS million

92.1 NIS million

1-9/2020

1-9/2020

1-9/2020

1-9/2020

184.0 NIS million

Highlights for report period and afterward





Effective coping
with the COVID-19 crisis and
its implications and made
the necessary adjustments
including switching to hybrid
work mode



In January 2020 the acquisition of a company in the payroll and human resources services sector was completed in the USA



The Company announced and distributed a dividend totaling NIS 22.5 million (NIS 1 per share) during the reported period



Growth of approximately 121.6%

in cash flow from operating activities For Q3, 2020



Growth of approximately

10.0%

in operating profit in Q3, 2020



Growth of approximately

10.7%

in net profit in Q3, 2020

Financial results (NIS million)





Financial results (NIS million)







Financial results (NIS million)



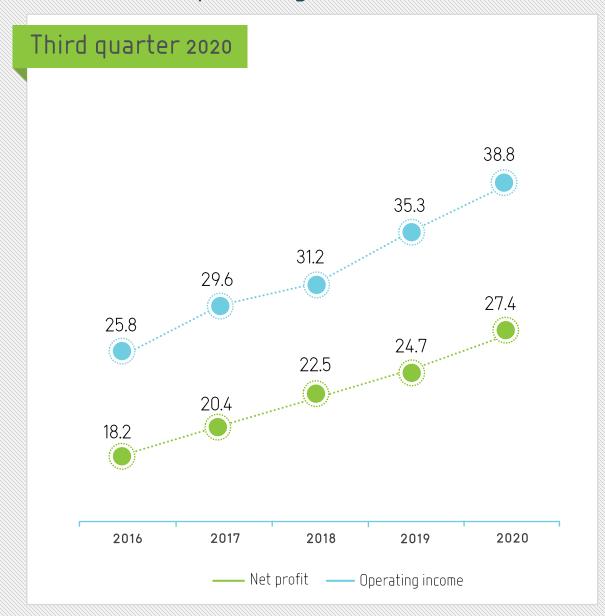


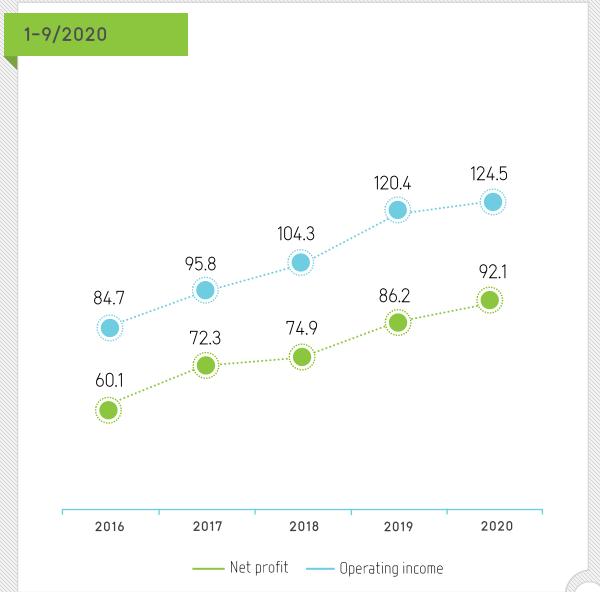




Trendline: Operating and net income (NIS million)







Holdings structure





^{*} The percentages in this slide reflect Hilan's percentage holding in the respective companies

Sectors of activity





Payroll and human resources services

- Business process management services in BPO mode
- Professional service center in ASP mode
- Solutions for local software on customer premises
- Payroll Management services
- T&A Management
- Human Resources management
- Pension administration
- Additional added value services



Business solutions

Technological added value solutions
Sale of outsourcing solutions
IT, Digital and innovation project solutions
Assimilation and implementation of
IT systems

Consulting and expert services, testing services, software solutions and training Solutions for financial asset management for securities portfolios for the financial and business sectors in Israel



Infrastructures

- Sale of IT solutions
- Public and private cloud-based managed service solutions
- Advanced information security and cybersecurity solutions.



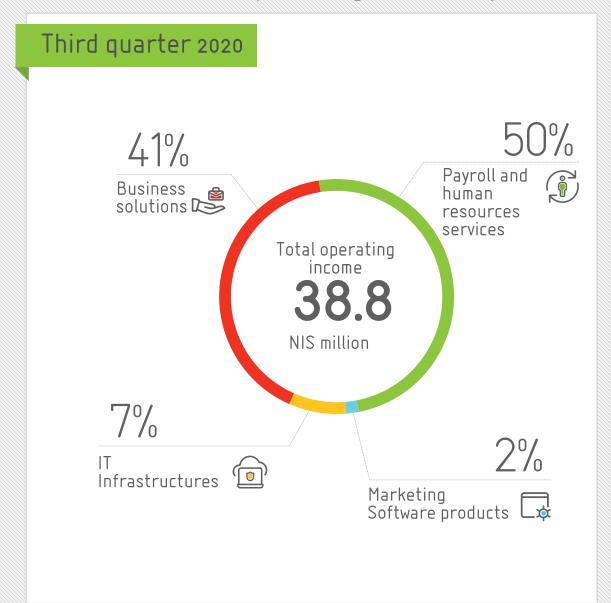
Marketing of software products

Distribution and assimilation of software products
Solutions in the field of Command & Control, Data, Analytics and Business Intelligence (BI), IT Infrastructure and Applications

Document management solutions, content management, information security and cybersecurity

Distribution of operating income by sector of activity







Main data from the profit and loss statement 2020 Vs 2019 (NIS million)



Third quarter
Revenues
Gross profit
Sales and G&A expenses
Operating income
Financing expenses, net
Earnings before tax
Taxes on revenues
Net profit
EBITDA

Q3.2020	Q3.2019	% Change
389.6	387.5	0.5%
86.9	80.4	8.1%
48.1	45.1	6.6%
38.8	35.3	10.0%
2.7	3.4	(20.4%)
36.1	31.9	13.2%
8.8	7.2	21.5%
27.4	24.7	10.7%
58.2	53.9	7.8%

Gross profit margin	
Operating income percentage	
Net profit margin	

22.3%	20.7%	
10.0%	9.1%	
7.0%	6.4%	

Main data from the profit and loss statement 2020 Vs 2019 (NIS million)



For a 9-month period	1-9/2020	1-9/2019	% Change
Revenues	1,192.0	1,174.2	1.5%
Gross profit	272.4	253.2	7.6%
Sales and G&A expenses	147.9	132.7	11.5%
Operating income	124.5	120.4	3.4%
Financing expenses, net	5.0	7.0	(28.2%)
Earnings before tax	119.4	112.9	5.8%
Taxes on revenues	27.3	26.7	2.2%
Net profit	92.1	86.2	6.9%
EBITDA	184.0	174.9	5.2%
Gross profit margin	22.9%	21.6%	
Operating income percentage	10.4%	10.3%	
Net profit margin	7.7%	7.3%	

Selected financial data as at September 30 (NIS million)





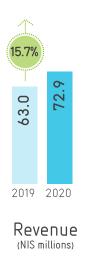
^{*} As of January 2019 the leasing standard (IFRS16) has been implemented which has implications regarding the asset and liability balance in the Company balance sheet.



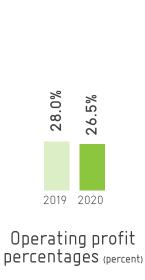
Payroll and human resources services sector

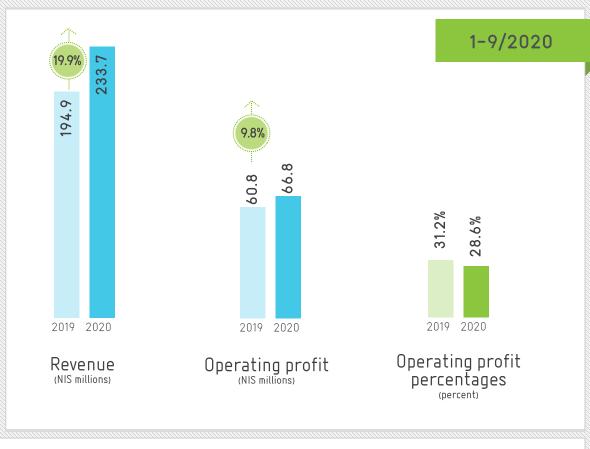


Third quarter











Consolidation of Payday for the first time since the beginning of 2020, which was acquired in the USA



Continued new customers joining and growth in the delivery of value-added services (VAS) in Israel



Recording of one-time expenses due to the completion of the acquisition of Payday in the USA

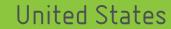


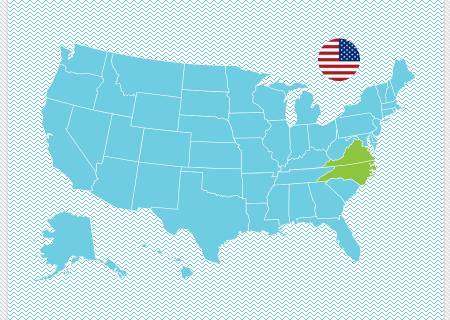
Entry of costs due to allocation of restricted stock to the company CEO



Payroll and human resources services









Revenues of approximately 33.4_{NIS million} For the 1-9/2020 timeframe



Revenues of approximately 10.0 NIS million

For Q3, 2020



Approximately

50

Employees



Company with extensive experience in Payroll and Human Resources



Main east-coast offices

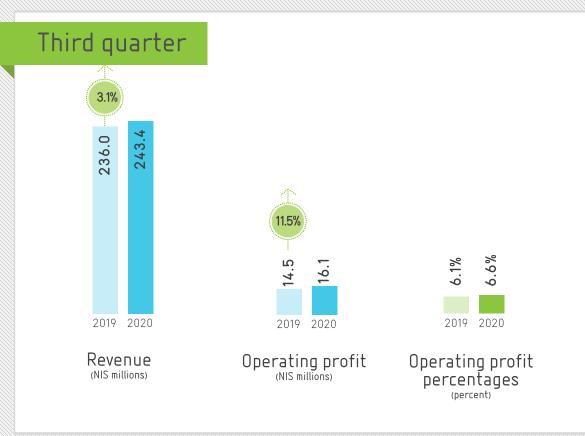


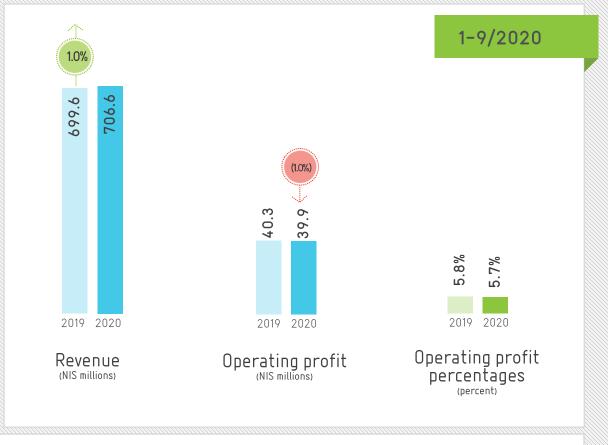
Over Customers



Business solutions sector









Enacting Streamlining processes and sales and G&A cost-cutting



Support and assistance for the health sector customers through the height of the COVID-19 crisis



Most of the sector employees that were sent on furlough have returned to full-time work at the Company's customers



Switch to hybrid work including working with customers remotely

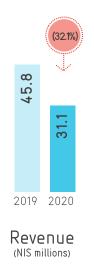


IT infrastructures sector



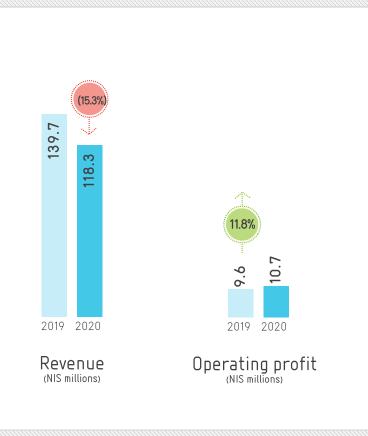
1-9/2020

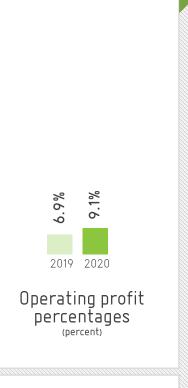
Third quarter













Significant growth in the operating income percentage compared to the same quarter and period last year



Continued trend toward changing revenue mix and transition to cloud-based managed services

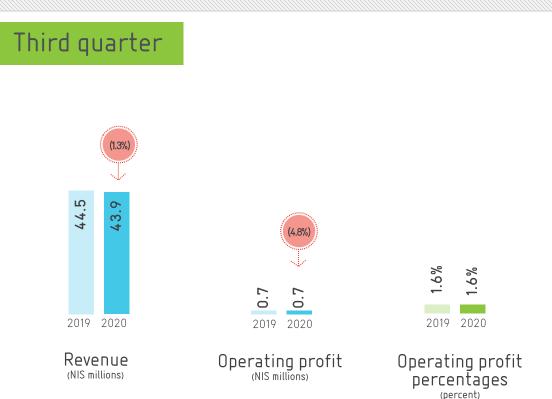


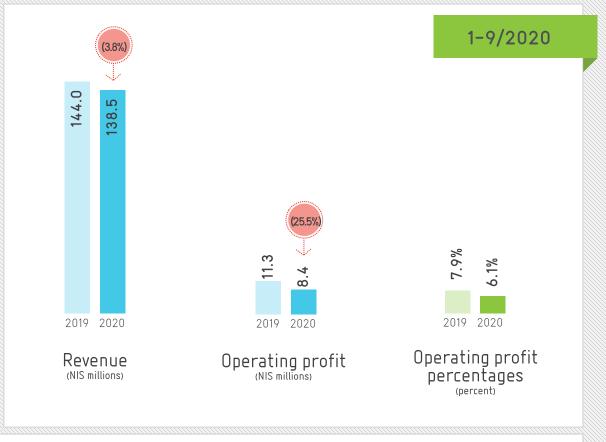
Quarter-over-quarter a handful of large-scale transactions have been executed with low profit margins



Software products marketing sector









Decrease in income and operating income due to Shekel appreciation against the dollar quarter-over-quarter and compared with the same period last year



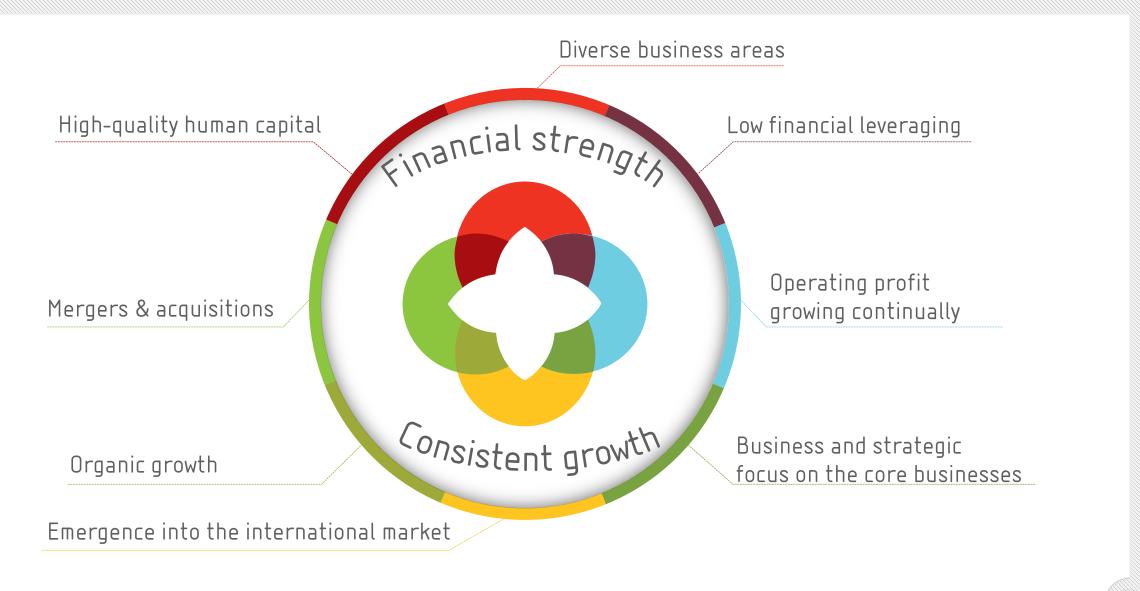
Allocation of resources toward migrating customers to cloud-based solutions and transition to a Subscription-based licensing model



Postponement of new deals due to the COVID-19 Pandemic and challenges due to the uncertainty over the Government budget

Business diversification and growth







Thank you